

NEW CENTER STAMPING	Approved by: NCS Mgt.	Rev Date: 2/19/2025
Quality Policy Manual		

2/19/2025

**IATF 16949:2016
ISO 9001:2015**

Section	Section Title
1	Quality Policy and Commitment to Meet Requirements
2	Scope, Support, Exclusions and Justification
3	Processes, Sequences and Interactions
4	Outsourced Processes
5	Customer Specific Requirements
6	Objectives

Quality Policy Manual

Section 1

Quality Policy

New Center Stamping makes its commitment to its customer and employees to continually identify and mitigate risk, improve, and maintain a quality management system that provides superior quality and delivery performance.

We will work hard to continuously improve our technology, equipment, facility, and teamwork in a way that will ensure current and future jobs for employees in a motivational and safe environment.

The key points to this policy are simply stated as "DOC"

- 1) "D"- Defect Free Parts
- 2) "O" - On time Delivery
- 3) "C" - Continual Improvement

Commitment to Meeting Requirements

NCS is dedicated to meeting or exceeding the requirements of IATF16949, ISO 9001, statutory requirements, regulatory requirements, internal requirements, and customer specific requirements. We aim to continually improve the effectiveness of the implemented QMS.

NCS Objectives and Goals are determined by Top Management through the NCS Quality Business Plan and Performance Meetings. Quality Metrics are measured, reviewed and supported with action plans to redirect, where necessary, and to ensure continual improvement.

Approved by



Date: 2-19-25

Quality Policy Manual

Section 2 - Scope

Products and Services Covered (Scope of Registration)

Manufacturer of metal stampings, welding, and assemblies.

Scope Determination Information:

New Center Stamping has created this Quality Policy Manual to comply with ISO 9001:2015 and IATF 16949:2016, customer specific requirements and any statutory/regulatory requirements. Considerations have been given to internal and external issues and requirements of significant interested parties, as detailed in Context and Interested Parties record, along with the products provided to our customers.

Boundaries:

New Center Stamping, Inc.
950 East Milwaukee
Detroit, MI 48211

Remote Location:

New Center Stamping, Inc.
1140 East Milwaukee
Detroit, MI 48211
Scope: Warehouse and IT

CSRs

Ford, Stellantis, General Motors, Volkswagen, International Motors (Navistar)

Exclusions and Justification:

Exclusion: 8.3 Product Design Requirements

Justification: NCS is not responsible for the design of the product.

Quality Policy Manual

Section 3 – Processes, Sequences and Interactions

Refer to the **QMS Dashboard – Process Map**. The Process Map demonstrates the company processes, remote location, and shows sequences and interactions with reference to Turtle Diagrams (process snapshots).

Turtle Diagrams detail information such as the owner, personnel involved, objectives, input, outputs, metrics, resources and the lower level documents used to carry out the process. Each turtle also has a risk section.

Section 4 – Outsourced Processes

Plex contains information on all New Center Stamping suppliers.

<u>Outsource Process</u>	<u>Type and Extent of Control</u>
Calibration	Review of Accreditation and Certs
Blanking	Receiving Process, Control Plan
Stamping	Receiving Process, Control Plan
Laser welding	Receiving Process, CQI

Section 5 – Customer Specific Requirements and Engineering Document Control

The QMS Dashboard details all customers with CSRs, the process responsible for meeting the applicable sections of customer specific requirements and where the requirements are met through a matrix.

SP - 7.5 Document Control Procedure details the process of maintaining customer specific requirement revisions, as well as engineering documents.

Section 6 – Objectives

1. Profitable Company
2. Customer Satisfaction
3. Safe Facility
4. Satisfied Employees